

Community Services



L.A. County Websites:

- lacounty.gov
- lacounty.info/quick_links.htm
- bos.co.la.ca.us

* Call 2-1-1 (formerly INFO LINE) 24/7

211 is a special three-digit dialing code that affords callers easy access to more than 28,000 health and human service programs throughout Los Angeles County on a 24/7 basis, and is TTY accessible.

L.A. County Operator (818) 407-0959

(L.A. County operator will transfer your calls to County departments outside your area code)

Access Services

Transportation for individuals who cannot board, ride, or access regular bus or train service..... (800) 827-0829

Adult Protective Services

- Adult abuse or neglect..... (888) 202-4248
- Hotline (after 5 p.m. and weekends).... (800) 992-1660

Agricultural Commissioner/Weights & Measures

- Scanner overcharge or weight scale information..... (800) 665-2900

Air Quality

- South Coast Air Quality Management District
- Asbestos & General Information.....*(909) 396-3600
- Complaints — Air Quality Info & Smoking Vehicles..... (800) CUT-SMOG

Website: aqmd.gov/smog

Assessment Appeals Board

- Application for an adjustment of an assessment..... (888) 807-2111

Website: bos.co.la.ca.us/scripts/appops.htm

Assessor's Office

- Public Information identifies ownership, values, all property.....*(213) 974-3211
- Property Information Line.....(888) 807-2111
- Sylmar Office — 13800 Balboa Blvd.....(818) 833-6000
- Van Nuys Office — 14340 Sylvan St. (M - F, 8:30 a.m. - 4:30 p.m.).....(818) 901-3455

Website: assessor.lacounty.gov

Baby Safe

- Haven Hotline — Surrender newborns safely at any county hospital or fire station.....(877) 222-9723

Website: babysafela.org

Children and Family Services, Department of

- General Information — 425 Shatto Pl., Los Angeles.....*(213) 351-5602
- Child Abuse Hotline..... (800) 540-4000
- Family Services — 12020 Chandler Blvd., North Hollywood..... (818) 755-5900
- Foster Parent/Adoption Recruitment Hotline..... (888) 811-1121
- TDD..... (800) 272-6699
- Foster Care Hotline..... (800) 697-4444

Websites: adoptionkids.org
dcfs.lacounty.gov

Children's Medical (CCS) and Health Services (CHDP)

- Medical care for children to age 21 with chronic illnesses or physical disabilities
- CCS — 9320 Teister Ave. #226, El Monte..... (800) 288-4584
- Child Health & Disabilities Prevention (CHDP), #120-15..... (800) 993-2437
- SFV Referral for Medical Check..... (818) 834-3380

Child Support Services Department

- Enforces child and spousal support orders. Operators are available from M - F, 6:30 a.m. - 8 p.m.; Sat. 8 a.m. - noon..... (800) 615-8858
- Encino — 15531 Ventura Blvd., for appointments..... (818) 386-6033
- Family Law Facilitator — 6230 Sylmar Ave. #212A, Van Nuys..... (818) 374-7108
- Family Law Facilitator — 900 Third St. #1026, San Fernando..... (818) 898-2606
- Collecting Payments..... (323) 890-9800

Website: cssd.lacounty.gov

Community Development Commission

- L.A. County Housing Authority — Section 8 rent subsidy application..... (800) 731-4663
- Housing Grants & Loan Programs..... (323) 890-7244
- (323) 890-7239

Consumer Affairs

- Investigates complaints related to consumer problems in the marketplace.
- Van Nuys — 14340 Sylvan St., Ste. B. (818) 901-3829
- General Information & Complaints.....*(213) 974-1452
- Real Estate Fraud..... (800) 973-3370
- Small Claims.....*(213) 974-9759
- Consumer Protection Services..... (800) 593-8222

Website: dca.lacounty.gov

Coroner — 24-hour Information

-*(323) 343-0512 or *(323) 343-0714

Website: lacoroner.org

Domestic Violence — 24-hour Hotline

- Victims Information and Notification Hotline..... (800) 978-3600
- (877) 846-3452

Website: laddss.org/DV/DomesticViolencectxt.htm

Drug Abuse Information/Referral

- (800) 564-6600

Environmental Health

- Rodent, cockroach and insect problems at rental properties, food poison or restaurant inspections.
- Environmental Health Hotline..... (888) 700-9995
- San Fernando Valley (Restaurant/Food)..... (661) 254-9560 & (818) 902-4460
- San Fernando Valley (Rodent)..... (818) 902-4470
- Vendors & Food Vehicle Inspection Information & Complaints.....*(626) 430-5500
- Food Safety Information..... (888) 700-9995

Websites: lawestvector.org
ph.lacounty.gov

Graffiti Removal

Department of Public Works — 24 hours

For information regarding graffiti removal services within Los Angeles County.

- Hotline..... (800) 675-4357
- WE-TIP — Report graffiti vandalism in progress..... (800) 78-CRIME

Website: 4tagla.com

Hazardous Waste/Spills — 24 hours

- Report illegal dumping into storm drains..... (800) 303-0003
- Hotline — Round-up recycling programs/Waste Collection..... (888) CLEAN-LA
- Automotive Fluid Recycling..... (800) 238-0173

Website: 888cleanla.com

Health Care Centers

- Ability to Pay Plan (ATP) Health Care is provided regardless of your financial status. Medicare and Medi-Cal coverage accepted..... (800) 475-5550
- Mid-Valley Care — 7515 Van Nuys Blvd. (M - Th, 8 a.m. - 8:30 p.m.; F, 8 a.m. - 4:30 p.m.)..... (818) 947-4000
- Pacoima — 13300 Van Nuys Blvd. (M - F, 8 a.m. - 5 p.m.)..... (818) 896-1903
- San Fernando — 1212 Pico St. (M - F, 8 a.m. - 5 p.m.)..... (818) 837-6969

- El Proyecto del Barrio — 8902 Woodman, Arleta..... (818) 830-7033

- Mission City Network — 15206 Parthenia St., North Hills..... (818) 895-3100

- Northeast Valley Health Corp — 1600 San Fernando Rd..... (818) 365-8086
- Valley Community Clinic — 6201 Coldwater Cyn Blvd..... (818) 763-8836

Website: dhs.lacounty.gov

Health Services/Education:

To protect the public from environmental hazards and the risk of communicable diseases..... (800) 427-8700

- Acute Communicable Disease Control.....*(213) 240-7941

- AIDS/HIV information.....*(213) 351-8000

- AIDS Information Hotline..... (800) 367-2437

- Alcohol/Drug Problems Information..... (800) 564-6600

- Flu Season Hotline..... (800) 427-8700

- Free or Low Cost Health Insurance & Medi-Cal Hotline..... (877) 597-4777

- Health Plan — Free to eligible Medi-Cal members..... (818) 364-3559

- Immunization Program.....*(213) 351-7800

- Lead Poisoning Prevention..... (800) LA-4LEAD

- Sexually Transmitted & HIV Hotline..... (800) 758-0880

Websites: dhs.lacounty.gov
aids@ph.lacounty.gov

E-mail: aids@ph.lacounty.gov

Homeless Shelter and Emergency Food

- L.A. Family Housing Corp. — 7843 Lankershim Blvd., North Hollywood..... (800) 548-6047
- (818) 982-4091

Hospital — Los Angeles County — 24-Hour

Medical/Emergency Services

- Olive View/UCLA Medical Center — 14445 Olive View Dr., Sylmar..... (818) 364-1555

Website: oliveviewfoundation.org

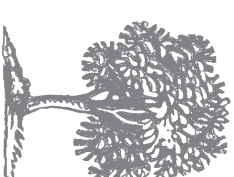
In-Home Support Services (IHSS)

- Home care for the elderly and/or the disabled (Request Application)..... (888) 944-4477

Website: dps.lacounty.gov

Job Hotline

- Information On Open Job Listings in L.A. County Departments 24/7..... (800) 970-5478



Legal Services (Free)

- San Fernando Valley Legal Services
13327 Van Nuys Blvd., Pacoima (818) 896-5211
- Van Nuys Self-Help Legal Access Center
6230 Sylmar Ave., Van Nuys, Rm. A-100
..... 1-800-433-6251

Library Services – County Libraries

- Public Information Office*(562) 940-8462
- San Fernando — 217 N. MacLay Ave.... (818) 365-6928
Website: colapublib.org

Mental Health, Department of

Services available to severe and/or chronically mentally ill who cannot obtain care in the private sector

- Mental Health Hotline 24/7*(213) 738-4601
- Valley Youth Family Center—14624 Sherman Way,
Van Nuys (800) 854-7771
- SFV Mental Health Office—10605 Balboa Blvd.,
Granada Hills (818) 908-4990
- Granada Hills (818) 832-2400

Public Social Services, Department of

Financial and employment assistance, food stamps, Medi-Cal, Cal-Works.

- Information line (800) 339-6993
- East Valley Office—14545 Lanark St., Panorama City
..... (818) 901-4101
- West Valley Office—21415 Plummer St., Chatsworth
..... (818) 718-5217
- General Relief (GR)—12847 Arroyo St., Sylmar
..... (818) 837-2140
- Public Info Help Line (877) 481-1044
- Welfare Fraud WE-TIP Hotline (800) 873-7283
- In-Home Support Services—home care for elderly,
disabled (888) 944-4477
- Healthy Families and Medical Info (800) 880-5305
Website: dpss.lacounty.gov

Public Transportation

- Personalized Bus Routes/Schedules, Rail, Ride-Share
Information (800) COMMUTE
- Metrolink (800) 371-LINK
- Customer Relations (800) 464-2111
- Hearing Impaired (800) 698-4TDD
Websites: mta.net
metrolinktrains.com

Public Works, Department of

M - F, 7 a.m. - 4:30 p.m.

- County Flood & Road Construction projects
.....*(626) 458-3118
- Flood Control/storm drains repair, report debris inside
basins (818) 896-0594
- Illegal dumping, or recycling household items
..... (888) 253-2652
Website: dpw.lacounty.gov

Registrar-Recorder/County Clerk

M - F, 8:30 a.m. - 4:30 p.m.

Birth, death, marriage records, marriage ceremonies/
license, real estate recording, notary oaths, and
dissemination of voter information

- Van Nuys Office—14340 Sylvan St., Van Nuys
..... (818) 374-7181
- General Information (800) 815-2666
- Information—Bilingual (800) 201-8999
- Norwalk Office—1200 Imperial Hwy...*(562) 462-2137
- Real Estate Searches and Record Copies
.....*(562) 462 2133
Website: rrc.lacounty.gov

Registering to Vote

You may register to vote if you are a citizen of the United States, will be at least 18 years of age at the time of the next election.

- Absentee Ballots*(562) 466-1323
- Election Information and Polling Locations
.....*(562) 466-1310
- Voter Registration—24/7, Multilingual. (800) 481-VOTE
..... (800) 815 2666
Register to Vote (800) 815 2666
Website: rrc.lacounty.gov

Senior Citizens Services

Department of Community & Senior Services

- Information and Assistance (800) 510-2020
- Adult Protective Services*(213) 738-3134
- Elder Abuse Hotline—24/7 (877) 477-3646
- Health Department Referral Services... (800) 427-8700
- Northridge Wilkinson Multipurpose Senior Center—
8956 Van Alden (818) 756-7741
- Connections—Nursing Home Referrals
..... (800) 330-5993
- Senior Training & Employment Services
.....*(213) 738-2631
- San Fernando Service Center—7555 Van Nuys Blvd.
..... (818) 901-3501

- Bernardi Senior Center—6514 Sylmar Ave., Van Nuys
..... (818) 781-1101
- Alice Broadous Durcan Senior Center—
11300 Glenoaks Blvd., Pacoima..... (818) 834-6100
- East Valley Senior Center—5000 Colfax Ave., North
Hollywood (818) 766-5165
- One Generation Senior—18255 Victory Blvd., Reseda
..... (818) 705 2345
Website: laddss.org

Sheriff's Department

County Jail/Custody Division

- General Info on Inmates*(213) 473-6080
- Ombudsman—Complaints Involving Sheriff's Dept.
..... (800) 801-0030
- Parking Tickets w/ Sheriff's Dept. (800) 782-3868
- Malibu/Lost Hills—27050 Agoura Rd.
..... (818) 878-1808
Website: lasd.org

Superior Court

- Northwest District—6230 Sylmar Ave., Van Nuys,
Family Law Facilitator To Assist Parties With Child/
Spousal Support*(213) 974-5004
- Public Information—Traffic, Civil, Criminal
.....*(213) 623-6533
- Juror Services Telephone Center (800) 778-5879
- Jury Summons Information*(213) 974-5332
- Jury TDD (888) 354-0441
- Small Claims Court—6230 Sylmar Ave., Van Nuys
..... (818) 374-2901
Website: lasuperiorcourt.org

Treasurer & Tax Collector

Recorded property tax information will also record requests for substitute tax bills

- Property Tax Information*(213) 974-2111
- Property Tax—Automation (888) 807-2111
- To Pay Property Taxes Electronically With Credit Cards
..... (888) 473-0835
- To Pay Property Taxes On-Line
tfc.lacounty.gov/Proplax/Vcheckinstructions.htm
- Senior Citizen Tax Postponement*(213) 974-7222
- Tax Liens*(213) 893 7935
- Liens On Real Property & Auction*(213) 974-2045
Website: tfc.lacounty.gov

West Nile Virus Hotline (Report dead birds)

- (877) 968-2473



Community Guide

Los Angeles County
Third District Services for
The San Fernando Valley



Assembled by Los Angeles County
Supervisor Zev Yaroslavsky

For further assistance contact:

Supervisor Yaroslavsky's
Van Nuys Field Office
14340 Sylvan St., Suite A
Van Nuys, CA 91401
(818) 901-3831
Fax: (818) 997-8196

OR

Calabasas Field Office
26600 Agoura Rd., Suite 100
Calabasas, CA 91302
(818) 880-9416
Fax: (818) 880-9346

Website:
zev.lacounty.gov

E-mail:
zev@bos.lacounty.gov

